

# DEXCOM TIPS

ethitech

Health Innovation

YOUR OFFICIAL **Dexcom G6**  
PARTNER IN SOUTH AFRICA



## USING YOUR SENSOR APPLICATOR

Your Dexcom G6 Sensor Applicator has been designed to make sensor insertion quick and easy.



### HOW TO USE THE APPLICATOR CORRECTLY

1. Do not remove the orange security clip until you are ready to insert your sensor.
2. Once ready, peel the protective covers off of your sensor and position the applicator down onto your desired/indicated insertion area.
3. Remove the orange security clip with your free hand.
4. Push the orange button. You will hear a click as the sensor is released and inserted.
5. Remove the applicator from your body.
6. Insert your transmitter and start your sensor session.

**You are now ready to enjoy 10 days of real-time glucose values with ZERO fingersticks.**

### SOMETHING WENT WRONG AND THE SENSOR WAS NOT INSERTED BY THE APPLICATOR

#### Steps to follow:

1. Using one hand, gently pull the applicator away from the body, creating a parallel gap/space between the applicator and the sensor that is stuck on your skin.
2. Pick the sensor patch off your skin on the front side of the applicator.  
**Note: Try to pick it off the sides too. Do not use sharp objects to do this.**
3. Using your index finger on the hand that you are holding the applicator with, secure the "loose" sensor patch to the bottom of the applicator. Keep your index finger in this position.
4. Gently pull the applicator away from your body at an approximate 60-degree angle, following the direction of the guiding needle.
5. Be careful not to rock the applicator back and forth.
6. Do not discard the applicator.
7. Call Customer Service (0861 339 266) on Mondays to Fridays between 08:30-16:30 to report this.



Should you have troubleshooting queries or require assistance, please contact Customer Service on 0861 339 266 | [www.ethitechdiabetes.co.za](http://www.ethitechdiabetes.co.za)

Follow us on our social media platforms for tips and product news.

